EMPLOVA

Service Overview

Building Prosperity Through People

ESAC is the Gold Standard for PEO Best Practices and Financial Reliability.

Bonded ESAC Accredited

Accredited PEOs have paid over $200 billion in federal employment taxes and billions more in other employer responsibilities without a single financial default since ESAC began accrediting PEOs in 1995.

- A Source of Trusted Advice
- Vetted Ethical and Dependable Owners and Managers
- Commitment to Operational Excellence
- Financial Reliability & Regulatory Compliance

EMPLOVA is proud to be ESAC Accredited

Full-Service HR Solutions to Boost Your Business

Unmatched HR & Compliance

Streamline your HR with a concierge-style dedicated resource, while keeping your business protected and maintaining a compliant, worry-free environment.

Better Employee Benefits

Gain a competitive edge to attract and keep top-talent with access to exclusive employee benefits at affordable rates with predictable year-over-year cost.

Powerful HR Platform

Create efficiency and gain valuable insight into HR activities with an intuitive, easy-to-use platform. Eliminate the hassle of payroll with a simplified solution and a dedicated team of payroll experts working for you.

Unmatched HR and Compliance

Dedicated, Concierge-Style Support

Rely on a seasoned Client Success Manager as your single point of contact to provide you with support and guidance in all areas of HR whenever you need it.

Resource Center

Get full access to our On-Demand HR Compliance Resource Center. A full suite of resources, all at your fingertips!

HR & Client Services

Quickly connect with your dedicated team member to help you with whatever comes your way.

We help your business with:

- ✓ Onboarding
- ✓ Benefit Enrollment
- ✓ Performance Management
- ✓ HR Document Design
- ✓ Wage & Salary Analysis
- ✓ Employee Training and Development
- ✓ State and Federal Laws Guidance
- ✓ Handbook Creation
- ✓ Retention and Growth Optimization
- ✓ Strategic Development
- ✓ Disciplinary Guidance
- ✓ ACA Compliance
- ✓ Worksite Safety
- ✓ Benefit Enrollment
- ✓ Performance Management

Better Employee Benefits

- **Cigna** Medical Benefits
- **MetLife** Dental, Vision, LTD, STD Group Life Insurance, Individual Life Insurance Critical Illness, Accident, Hospital Indemnity Insurance and EAP
- **ThrivePass** FSA, HSA, HRA, Transit Account and COBRA Administration
- **401(k) Plans** with over 25 Funds like Vanguard, Fidelity, Prudential, and American Funds – including concierge support through Slavic401(k)
- **Tickets at Work** Corporate Entertainment Benefits Provider
- **Pet Benefit Solutions** Pet Insurance
- **LifeLock** Identity Theft Protection

Benefits Administration + Concierge Support

Get The Service Your Employees Deserve

Our white-glove boutique service model was designed to provide you with the true level of service you and your family want and deserve.

We get it, healthcare is confusing.

America's healthcare system is confusing, and things can go wrong. The best solution is to understand your options. Our services provide every member with a Personal Health Assistant.

Our job is to make your life easier, save you money and empower you to make the best healthcare decisions for you and your family.

Enjoy the benefits of our Premier HealthCare Concierge Service as the frontline for all employee benefits inquires and issues.

Dedicated Client Success Manager

- Single point of contact
- Cell phone # provided
- Expert in all areas of HR
- Quickly resolves any issues
- Proactively manages HR compliance

+

HIPAA Certified Support

- Benefits transparency & navigation
- Claims advocacy & issue resolution
- Procedure preparation assistance
- Expert advice from healthcare professionals
- Unlimited consults – phone, email, web or app

Concierge Benefits

one medical

healthier and happier workforce with a premier employee benefit – One Medical.

One Medical is a national, membership-based primary care practice on a mission to make getting quality care more affordable, accessible, and enjoyable for all through a blend of human-centered design, expert technology, and an exceptional team.

From preventive care to chronic illness management to mental health care and pediatrics, One Medical is the healthcare homebase for whenever and wherever your team needs care.

Convenient, comfortable offices where the whole family can get primary care — from newborns to nanas .

Easy to use app for prescription renewals, up-to-date records access, referral requests, and more.

24/7 virtual care access with expert medical providers for no additional cost.

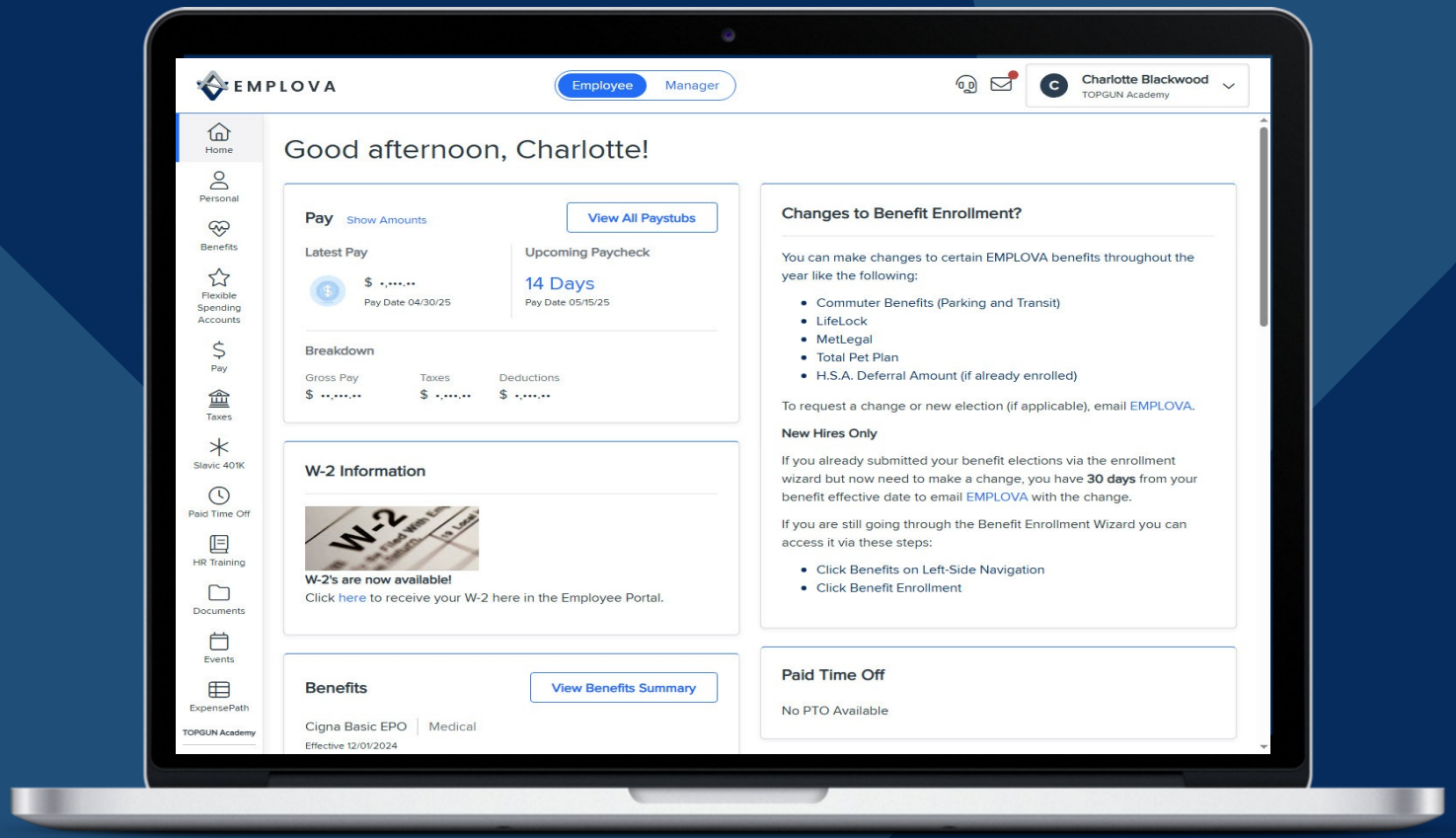
Same/next-day appointment availability at 125+ near-site offices across 18+ US cities.

90+ NPS

8%+ savings in total cost of care

41% fewer ER visits

Powerful Platform



Backed By Prism HR

80,000+ Organizations

2,000,000+ Employees

$80+ Billion in Annual Payroll

Payroll Processing

Streamline your business and maximize efficiency with our powerful cloud-based solution.

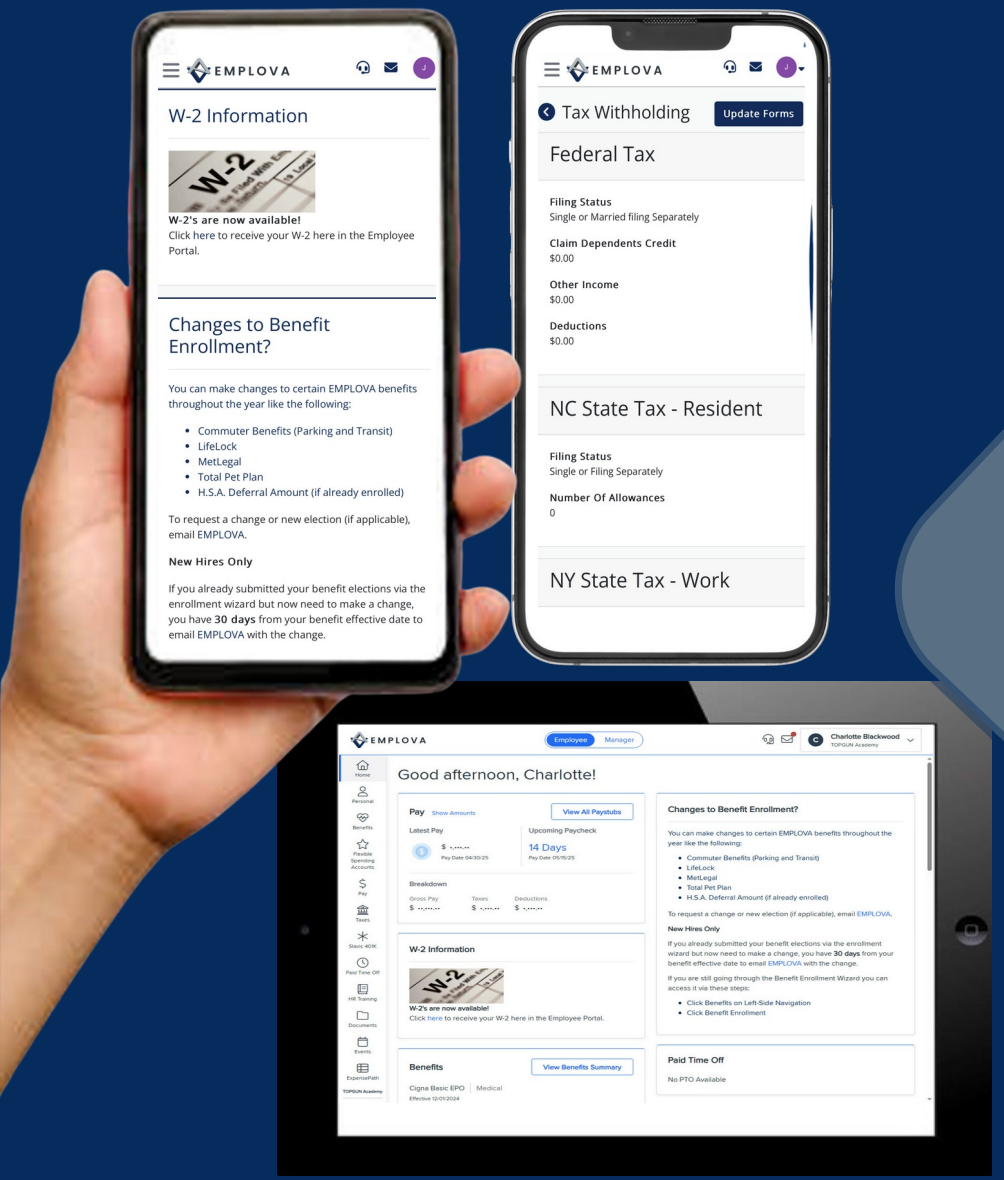
Here's how Emplova Technology can help your business:

- ✓ Enhance management capabilities with extensive reporting and better insight into HR activities.
- ✓ Maximize efficiency and gain back time with HR centralization.
- ✓ Allow employees to access and update information from anywhere at anytime.
- ✓ Access all your HR data in real-time on the go.
- ✓ Significantly reduce HR demands and requests.

Access many reports including:

- Payroll Register
- Deduction/Benefit Register
- Employee Overview
- Hours and Earnings Recap
- Time Entry Report
- Report Builder

App Enabled Technology + Concierge Support



Dedicated Client Success Manager

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PRISMHR

- Payroll
- Benefits
- Reports
- Talent
- Employee Portal

A Seamless Transition to Emplova

Your **Dedicated Client Success Manager** will guide you through our quick and simple implementation process. It's as easy as 1, 2, 3....

1

Account Set Up

Data Collection

- Departments, locations and positions
- Deduction & Reoccurring Payment Register
- Employee Upload File
- PTO Plans and Balance Report (if applicable)
- FICA/FUTA YTD (if applicable)

Company Preparation

- State Unemployment requirements
- Bank Authorization Form

Emplova Portal Training

- In-depth review of portal functionality with your Client Success Manager

Our clients typically spend about six hours on Account Set Up.

2

Employee Onboarding

Meet EMPLOVA!

- Employees receive introduction letter to prepare them and provide next steps

Welcome Email

- Employees are sent a link to complete the onboarding process through the Emplova Employee Portal

Employees spend **no more than 30 minutes** on Onboarding.

3

Up and Running

Gain Back Valuable Time Immediately

- Quickly connect with your dedicated Client Success Manager as your single point of contact anytime you need help **(cell phone number provided)**
- Employees can get help with all employee benefits questions, concerns and issues through our Healthcare Concierge Service
- Get the fastest turnaround times in the industry for HR requests and issue resolution
- Proactive HR compliance provided year-round

Suggested set up time is 30 days.

EMPLOVA

Our Purpose

We are driven by a love for helping companies grow and prosper through an exceptional people strategy. We create lasting relationships that empower people to achieve their ultimate greatness.

Our Promise

We will keep your HR responsibilities running efficiently so you can focus on your core business with confidence. Our team will always be available to answer a question, take a call, get together, and help you with whatever is going on, whenever you need us.

Together, we will build prosperity through our people.